

Sue E. Harmon

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Objective

Pastoral Care Position

Summary Of Experience

Strong leadership and management foundation established over twenty years of increasing experience managing diverse healthcare and operational testing tasks, projects, and programs. Responsibilities progressed from managing laboratories with \$104,000 supply account and \$280,000 worth of laboratory equipment, to managing \$25M in worldwide field deployments for Air Force operational testing of warfighter technologies, to directing transition activities for \$140M for annual modernization portfolio. Four years of volunteer experience with United Methodist Church in teaching, service, Stephen Ministry, leadership positions, and disaster preparedness planning. Two years of volunteer experience with Bible Study Fellowship in service. Basic field education in hospice care – conducted memorial service.

Security Clearance

Top Secret

Clearance: October 2001

Experience

Deputy Director, Integration, Test and Transition Division

2005 to 2007

United States Air Force

Falls Church, VA

Lead team operations of 53- person division at three separate geographic locations to test and integrate 40 medical devices with a budget of \$11.5M to medical facilities worldwide.

- Established working relationship with senior level leadership to combine resources, saving \$2M.
- Directed program review to assess \$1M program cost schedule and performance to improve efficiency.
- Implemented regulatory compliance of pain control device fulfilling patient safety at cost savings.
- Provided vital input to DHHS concerning overseas lab capability for avian flu, meeting capabilities.

Deputy Director, Technical Directorate

2003 to 2005

United States Air Force

Brooks City Base, TX

Directed operations of 7 member team conducting advanced technology demonstration programs to include project management, strategic planning, and requirements identification and obtaining resource.

- Key collaborator for FDA investigational device request; paved way for premier diagnostic capability.
- Led analytical process of \$15M project; delivered first biowarfare threat ID for White House.
- Recognized expert; hand-picked to be program manager for SG new lab site.
- Excelled at relationship building; coordinated with CDC and other federal agencies on advanced force health protection.

Chief, Demonstrations and Operations Division

2000 to 2003

United States Air Force

Kirtland AFB, NM

Provided executive oversight of all test team operations for 100-member division to include program reviews, safety and security management activities, execution of \$25M in field deployments budget, and review of test reports to DoD agencies.

- Directed 18 rapid assessment teams routinely deployed worldwide; provided professional assessments.
- Coordinated working group to provide commander with options for controversial force reduction.
- Planned annual multiservice DoD conference; praised by all commanders for first class event.
- Provided support to first ever quick reaction team; team honored with AF team of the year award.

Selected for competitive SG fellowship at HQ/USAF in advanced lab management **1998 to 2000**

Flight Commander, Laboratory Services **1987 to 1998**
United States Air Force **US Air Forces Bases**

Executed \$500K annual budget supporting 20-bed hospital and 30K beneficiaries. Directed workflow, test scheduling, and data management for 500K laboratory tests annually. Ensured compliance with accreditation standards of various federal, state and military agencies.

- Led laboratory renovation project; streamlined sample processing; corrected safety deficiencies.
- Key executive member for first-ever field hospital exercise; commander noted as “Very impressive!”
- Instrumental in transition to new hospital computer system; access to lab results improved by 3 days.
- Handpicked to perform investigation of medication error; suggested improvements increased quality of patient care.

Medical Technologist **1974-1987**
Civilian Sector

- Served as assistant supervisor of clinical laboratory at 500 bed military medical center in Denver, CO.

Education

Iliff School of Theology, Denver, CO, Sept 07- Aug 2008	completed 72 quarter hours of study
Clinical Pastoral Education, Pres/St Luke’s Hosp., Denver, CO Jun 08-Aug 08	One unit
Wesley Theology Seminary, Washington, DC- Aug 2005-Jun 2007	completed 20 semester hours of study
Stephen Ministry training	2005
M.B.A., Mississippi State University, Starkville,	1991
B.S., Medical Technology, Kansas State University	1974

Skills Summary

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| • Project Management | • Marketing | • Metrics Management |
| • Strategic Planning | • Team Building/Management | • Clinical Lab Operations |
| • Contract Management | • Logistical Operations | • Disaster Preparedness |
| • Organizational Management | • Metrics Development | • Resource Management |
| • Operational Test Management | • Emmaus Team member | • Stephen Minister |
| | • Christian education | • Worship leadership |